

# 98FM Complaints Form



# 98FM Complaints Form

Please consult our Code of Practice for Complaints handling at [www.98FM.com/complaints](http://www.98FM.com/complaints) **BEFORE** you fill out this form.

**You must complete this form in FULL**

## **Section 1** Contact Details

<b>Name</b>	
<b>Address</b>	
<b>Phone Number</b>	
<b>Email</b>	

*[The personal details submitted are for use by 98FM only]*

## **Section 2** What does your Complaint relate to? (Please tick 1 or more as applicable)

<b>Objectivity &amp; Impartiality in News</b>	
<b>Fairness, Objectivity &amp; Impartiality in Current Affairs</b>	
<b>Harm &amp; Offence (see BAI Code of Programme Standards – <a href="http://www.bai.ie">www.bai.ie</a>)</b>	
<b>Incitement to crime, or undermining the authority of the State</b>	
<b>Privacy of the individual</b>	
<b>Commercial Communication (advertisement)</b>	

Which Section of the BAI Code does your complaint relate to?

Where your complaint concerns harm or offence; please set out which Section of the BAI Code your complaint relates to. See the BAI Code of Programme Standards at [www.bai.ie](http://www.bai.ie)

<b>Categories</b>	<b>Indicate YES if applicable</b>
<b>Content Principles</b> (to include General Community Standards, Due Care, Protection for Children, Assessment)	
<b>Content Rules</b> (to include Violent Programme Material, Sexual conduct, Coarse & Offensive Language, Persons and Groups in Society, Factual Programming, Children’s Programming, Drugs/ Alcohol & Solvent Abuse, Imitative Behaviour)	



If you are submitting a complaint about a commercial communication (advertisement) please refer to The General Commercial Communications Code and The Children’s Commercial Communications Code (both available at <http://www.bai.ie>) and indicate under which of these you wish to complain.

Categories	Indicate YES if applicable
<p><b>General Commercial Communications Code to include:</b> Principles and rules applying to all commercial communications, teleshopping, advertising techniques, sponsorship &amp; competitions, specific products and services, prohibited communications</p>	
<p><b>Children’s Commercial Communications Code to include:</b> Social Values, inexperience &amp; credulity, undue pressure, special protection for children in advertising, undue pressure, general safety, violence, diet and nutrition, parental responsibility programme characters, production prohibitions and restrictions, identification and separation, insertion of advertising</p>	

**Section 3** Complaint Details.

<b>Date the item was broadcast</b>	
<b>Time the item was broadcast</b>	
<b>Name of the programme/advertisement/ news item which you heard and wish to complain about</b>	

Section 4 Please outline in full the reasons why you wish to complain.



**Section 5** Is the matter complained of the subject of any proceedings in a court of law in the Republic of Ireland?

[Please Tick] YES \_\_\_\_\_ NO \_\_\_\_\_

Please send this complaint form to:

Programme Director, 98FM, 3<sup>rd</sup> Floor, The Malthouse, Grand Canal Quay, Dublin 2.

Complaints@98fm.com

